

Shop BlueLine Rental Frequently Asked Questions

Accessing the Shop

How can I access ShopBlueLineRental.Com?

Access the shop at ShopBlueLineRental.Com.

How do I log in?

Your username is your BLR Email Address. You will need to set your password for the shop the first time you visit the site. Set your password by clicking the button on the home page.



First time to the new site? Click here to set your password.

CLICK HERE

Need help logging in?

Email HelpBLR@Stran.com.

Ordering from the Shop

How can I check out with my items?

Browse the categories on the site to find the BLR swag you're looking for. Select the size, color and quantity desired and click the "add to cart" button.



Stone & Navy Blue Chino Twill
Cap

\$8.50

Add to Cart



Once all the items you're looking for are added to your cart, click **"Cart"** and then **"Go to Checkout"**

Account Sign Out  1 Cart ▾

1 item Cart Subtotal :
\$21.50

Go to Checkout >

 SAFETY VEST - Job Sight™ Class 2 Two-Tone Surveyor Vest
See Details ▾
\$21.50

Qty:  

[View and edit cart](#)

Will my order need to be approved?

Approval of your order is based on the discretion of you manager. Utilize the **"Reason for Purchase"** text box when checking out to notify your manager of the reason you're making the purchase.



Payment Method:

Reason For Purchase

My billing and shipping address are the same

Leah Schoenfeld
8401 New Trails Dr.
The Woodlands, Texas 77381
United States
(866) 610-2583

Reason For Purchase *

Approver *

Cost Center *

Submit for Approval



What if my order is declined?

Go into your order history and click “reorder” to add all of the items back into your cart. Make your manager’s requested changes to your order and resubmit.

Where can I order equipment decals?

Equipment decals are still offered via Gate7, available on SmartEquip.

Do I need a PO?

A PO is no longer needed to place an order on ShopBlueLineRental.Com. There is now an approval matrix in place to account for purchase approval.

Can I use my personal credit card to order stuff for myself?

You are not able to use your personal credit card to place an order on ShopBlueLineRental.Com. If there are items you’re looking to purchase, please discuss with your manager accordingly.

What if I have an idea for an item not on the shop?

We are continually adding and refreshing the items on ShopBlueLineRental.Com. We want to hear your ideas about what items you’d like to see offered for you, your customers and day to day operations! Email HelpBLR@Stran.com with your suggestions and the marketing team will review.

After Your Order is Placed

How long will it take my order to ship?

The fulfillment center for ShopBlueLineRental.Com is centrally located in the middle of the country. All in-stock orders approved by 3pm EST will be shipped the same day. Made to order items typically ship in 5-7 days. All shipping is ground via UPS.

Can I track my order?

Once your order is approved and processed, you will receive an email with your UPS tracking number. You can also view the status of you orders under your account details on ShopBlueLineRental.Com by clicking on the “My Orders” section on the left-hand side of the screen.



BlueLine Rental

Account Sign Out  1 Cart

APPAREL - PROMO - SAFETY - PRINT MATERIAL - IN-STORE BRANDING

Search entire store h... 

My Orders

Account Dashboard	Order #	Date	Ship To	Order Total	Status		
Account Information	5100000036	2/1/18	John Tyler	\$57.21	Shipped	View Order	Reorder
Address Book	5100000035	2/1/18	Jim Mason	\$59.03	Shipped	View Order	Reorder
My Orders	5100000034	2/1/18	Jim Dunmire	\$57.21	Shipped	View Order	Reorder
Order Approval	5100000031	2/1/18	Jim Mason	\$152.29	Shipped	View Order	Reorder
My Downloadable Products	5100000027	2/1/18	Jim Mason	\$152.29	Canceled	View Order	Reorder
Stored Payment Methods	5100000025	1/31/18	Darren Fradella	\$292.94	Shipped	View Order	Reorder

